| # | Questions | Answers |
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| 1. | Is this webinar available to listen to in the future? | The webinar recording is usually available within 1 week of the webinar. The webinar slides and Q & A are usually posted within 2 weeks. You can find webinar archives [here](https://targethiv.org/dart/webinars). |
| 2. | Is there a new RSR Instruction manual available on TargetHIV? | Yes, the 2019 RSR Instruction Manual can be found at <https://targethiv.org/library/rsr-instruction-manual> |
| 3. | Where in CAREWare can users enter housing status and housing status collection date? | Housing status and housing status collection date are entered in CAREWare as annual screenings under Annual Review. CAREWare users have already been collecting housing status collection date as a date is required to be entered when a new housing status is added. You can find more information by reviewing the CAREWare Quick Start #3 at <https://targethiv.org/library/careware-6-quick-start-guides-2019>. For more information about CAREWare, please contact the Help Desk at [cwhelp@jprog.com](mailto:cwhelp@jprog.com) or 877-294-3571. |
| 4. | What does Ryan White-related services mean? | RWHAP-related funding includes any RWHAP-related program income and pharmaceutical rebates. Please see HRSA HAB [PCN 15-03 Clarifications Regarding the Ryan White HIV/AIDS Program and Program Income](https://hab.hrsa.gov/sites/default/files/hab/Global/pcn_15-03_program_income.pdf) and HRSA HAB [PCN 15-04 Utilization and Reporting of Pharmaceutical Rebates](https://hab.hrsa.gov/sites/default/files/hab/Global/pcn_15-04_pharmaceutical_rebates.pdf) for more information on the types of RWHAP-related funding. Eligible Services Reporting is optional for the 2019 RSR (submitted in 2020) and required for the 2021 RSR (submitted in 2022). You can learn more in DART’s new [In Focus Document on Eligible Services Reporting](https://targethiv.org/library/rsr-focus-understanding-eligible-services-2019-data). |
| 5. | Can you expand on the 300% FPL requirement from the example scenario? | Requirements for RWHAP are typically set at the RWHAP recipient level. The most common eligibility requirements are HIV status, income, and residence area. In the example presented, the recipient had set an income requirement in which clients could not exceed 300% of the federal poverty level (FPL). This means that any clients with income that exceeded 300% FPL would not be eligible for RWHAP or RWHAP-related funded services. Check with your recipient if you’re uncertain of your eligibility requirements. |
| 6. | How can I be added to the RSR listserv? | The RSR listserv provides updates on data reporting requirements, system updates, webinars, and new resources. RWHAP Recipients and Providers can request to be added to the listserv at <https://www.targethiv.org/dart/subscribe> |
| 7. | What is the best way to test the system to ensure accurate reporting for a lot of data? | The DART Team works with data system vendors that wish to become RSR-ready. Vendors that wish to test their XML files for compliance and data accuracy can also request an account in the RSR web system. Contact the DART Team for more information at [data.ta@caiglobal.org](mailto:data.ta@caiglobal.org). We also encourage you to check out resources on TargetHIV on how to use the [Upload Completeness Report](https://targethiv.org/library/rsr-focus-how-use-2017-rsr-upload-completeness-report) to check your data. |
| 8. | Will there be a Centricity webinar? | The DART Team hosts routine webinars with users of some electronic health record(EHR) systems and then documents and shares the questions and solutions discussed. Webinars to date have included Epic, Athena, NextGen, and eClinicalWorks users. New EHR webinars can be added if there is sufficient interest. Please contact the DART Team at [data.ta@caiglobal.org](mailto:data.ta@caiglobal.org) for more information. DART EHR resources can be found at <https://targethiv.org/library/ehr-user-resources> |
| 9. | What is an RSR-Ready System? Is Epic RSR-Ready? | An RSR-Ready System is a data system, including an EHR, that collects the required data for RSR reporting and generates a compliant XML file or structured data for TRAX. Epic is currently not an RSR-Ready system, but they are working on an RSR module. Current RSR-Ready Systems are [listed on TargetHIV](https://targethiv.org/library/rsr-ready-data-systems-vendor-information). You should also contact your Epic representative for more information. |
| 10. | Is NextGen’s Ryan White utility RSR-Ready? | Yes, NextGen is an RSR-Ready System. For more information about the NextGen RSR utility, contact the representative on the [RSR-Ready System list](https://targethiv.org/library/rsr-ready-data-systems-vendor-information) on TargetHIV. |